



## Phire Accessibility Conformance Report

VPAT® Version 2.0 - October 2017

### Name of Product:

Phire version 15

### Product Description:

This VPAT applies to the end-user content generated by the Phire application while in Accessible mode.

### Date:

01-January-2020

Contact Information: [accessible@phiresoft.com](mailto:accessible@phiresoft.com)

### Notes:

This VPAT does not cover the following product areas:

- The Administrative functions of Phire including but not limited to the Application Designer and Data Mover.
- The reporting tools delivered with Phire, such as BI Publisher and Query Manager are capable of generating code that meets the applicable provisions of WCAG 2.0 when used in accordance with their written documentation. Delivered BI Publisher and Query Manager reports are considered to be samples. These reports are intended for printing purposes only and therefore are not accessible. The content contained within these delivered reports may be obtained and viewed through an alternative accessible means such as an online page or query. To create accessible reports, manually create an RTF layout following the guidance in the "Designing Accessible Reports" section of the BI Publisher Report Designer's Guide. HTML is the supported output type for consuming accessible reports. Further, PDF Files generated using BI Publisher tools are not accessible.
- Product Documentation in PDF format.

Accessible Mode is configured in Phire products on a per user basis. With Phire, there are a variety of methods which can be used to enable accessibility mode. The first method is at sign-on, where the user can select a checkbox directly on the sign-on page to enable accessible mode. The second method allows each individual user to configure the User Interface (UI) mode in which they operate, whether it is standard user mode or accessible user mode. The UI mode is set via the user preferences in Personalizations. To set accessible mode user preferences, the user navigates to 'My Personalizations' and then selects 'Personalize General Options.' The next step is to set the Accessibility Features Personalization Option to 'Use Accessible Layout'.

### Evaluation Methods Used:

Phire's policy is to design, develop and test both products and documentation to be accessible. The recommended styles of testing for accessibility include: (i) algorithmic automated tests, (ii) human judgement tests such as tool-assisted tests, visual inspection and manual operation, and (iii) testing with assistive technology by people with and without disabilities.

### Accessibility Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guideline:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0, at <a href="https://www.w3.org/TR/2008/REC-WCAG20-20081211/">https://www.w3.org/TR/2008/REC-WCAG20-20081211/</a>	Level A - Yes Level AA - Yes Level AAA - No
Section 508 as published in 2017, at <a href="https://www.Section508.gov">https://www.Section508.gov</a>	Yes

## Terms

The terms used in the Conformance Level information are defined as follows:

Supports -The functionality of the product has at least one method that meets the criteria without known defects or meets with equivalent facilitation.

Supports with Exceptions - Some functionality of the product does not meet the criteria.

Does Not Support - Majority of functionality of the product does not meet the criteria.

Not Applicable - The criteria are not relevant to the product.

## WCAG 2.0 Report

Table 1 also documents conformance with:

- Section 508: Chapter 5 - 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 - 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: WCAG Conformance Criteria**

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	<p>The product was tested for:</p> <ul style="list-style-type: none"> <li>Meaningful icon/image/object identification.</li> <li>Meaningful images have alternative text.</li> <li>Grids have a table summary.</li> <li>PIA pages have meaningful page titles.</li> <li>PDF reports that are generated using the appropriate SQR commands to support Table, List, Paragraph, Heading, etc. conform to this requirement.</li> <li>If an SQR is developed with the appropriate commands to embed tags to identify content such as Table, List, Paragraph, heading, Alternate text etc., a tagged PDF output can be generated in a manner in which a screen reader can be utilized to read the content.</li> </ul> <p>The product does not utilize the following:</p> <ul style="list-style-type: none"> <li>Time-based media.</li> <li>CAPTCHA.</li> <li>Tests that contain non-textual content.</li> </ul>
1.2.1 Audio-only and Video-only (Prerecorded)	Not Applicable	The product does not utilize audio-only or

(Level A)		prerecorded video-only media.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	The product does not utilize prerecorded audio content.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	The product does not utilize video synchronized media.
1.2.4 Captions (Live) (Level AA)	Not Applicable	The product does not utilize live audio content.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	The product does not utilize prerecorded video content.
1.3.1 Info and Relationships (Level A)	Supports	<p>The product was tested for:</p> <ul style="list-style-type: none"> <li>• Column and Row headers on data tables.</li> <li>• No information is solely conveyed through the style sheet.</li> <li>• Tables (Grids and Group Boxes) used for presentation are marked up correctly for layout purposes</li> <li>• User interface component labels are associated with the fields they are labeling</li> <li>• Headings are encoded with HTML heading tags</li> <li>• List markup is used for marking up lists</li> <li>• Data tables specify SUMMARY or CAPTION</li> <li>• Layout tables use appropriate markup</li> <li>• Groups of components are marked up with their description</li> </ul>
1.3.2 Meaningful Sequence (Level A)	Supports	The product was tested to ensure that the sequence in which content is presented is in a logical tab order.
1.3.3 Sensory Characteristics (Level A)	Supports	This product does not use color or shapes as the only means of providing information or guidance to the user.
1.4.1 Use of Color (Level A)	Supports	This product does not use color as the only means of providing information.
1.4.2 Audio Control (Level A)	Not Applicable	The product has no feature that automatically plays audio.
1.4.3 Contrast (Minimum) (Level AA)	Supports	<p>The product was tested for:</p> <ul style="list-style-type: none"> <li>• Visual presentation of text to ensure that a contrast ratio of at least 4.5:1.</li> <li>• Large-scale text and images of large-scale text have a contrast ratio of at least 3:1.</li> <li>• Images of text are not utilized in the product.</li> </ul> <p>An Application release is tied to a specific stylesheet. The stylesheets "Tangerine", "Tangerine Fluid" and "Classic Plus" have been tested to conform to the Large text and contrast requirements.</p> <p>Some areas of the older stylesheets do not meet</p>

		high contrast mode or color contrast mode. The settings in these stylesheets can be changed and overridden by user, browser system or operating system.
1.4.4 Resize text (Level AA)	Supports	The product was tested for: <ul style="list-style-type: none"> <li>Text can be resized up to 200% without loss of content or functionality.</li> </ul>
1.4.5 Images of Text (Level AA)	Supports	The product was tested for: <ul style="list-style-type: none"> <li>Images of text are not used in place of actual text.</li> </ul>
2.1.1 Keyboard (Level A)	Supports	The product was tested for: <ul style="list-style-type: none"> <li>Logical tab order through the product controls and selectable elements.</li> <li>Ability to perform functions from the keyboard only, and without requiring specific timings for individual keystrokes</li> <li>The ability to use the product with OS keyboard aids: StickyKeys and FilterKeys.</li> <li>Proper and Consistent use of keyboard keys to perform selection and action. <ul style="list-style-type: none"> <li>Hotkeys/keyboard shortcuts available to skip elements</li> </ul> </li> </ul>
2.1.2 No Keyboard Trap (Level A)	Supports	Movement of focus through each control can be done using only the keyboard, with no "keyboard trap" that prevents focus from moving away from any control.
2.2.1 Timing Adjustable (Level A)	Supports	The product was tested for: <ul style="list-style-type: none"> <li>Inactivity timeout length is configurable by the Administrator.</li> <li>Time limits in the product can be turned off before they are encountered.</li> <li>Time limits in the product can be adjusted to at least 10 times longer than encountered.</li> <li>Time limits in the product can be extended with at least 20 seconds warning up to 10 times.</li> <li>Time limits are longer than 20 hours.</li> <li>Time limits used are part of a real-time event, or an essential activity.</li> </ul>
2.2.2 Pause, Stop, Hide (Level A)	Supports	This product was tested for: <ul style="list-style-type: none"> <li>There is no moving, blinking or scrolling content.</li> </ul>
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	The product was tested for:

		<ul style="list-style-type: none"> <li>No portion of the screen flickers or flashes with a frequency between 2 Hz and 55 Hz.</li> </ul>
2.4.1 Bypass Blocks (Level A)	Supports	<p>The product was tested for:</p> <ul style="list-style-type: none"> <li>Skip repetitive navigation links.</li> <li>Removal of duplicate links on pages to allow for easier navigation.</li> <li>Table headers for widgets such as grids and group boxes.</li> <li>Headers for page titles and scroll areas.</li> <li>Skip Nav functionality.</li> </ul>
2.4.2 Page Titled (Level A)	Supports	<p>The product has meaningful page titles specified in the TITLE element.</p>
2.4.3 Focus Order (Level A)	Supports	<p>The default tab order is controlled by the order of the fields in the HTML. However, applications can alter this order when they deem necessary.</p> <p>The product was tested for:</p> <ul style="list-style-type: none"> <li>Logical tab order through the product controls and selectable elements.</li> <li>Consistent use of keyboard keys to perform selection and action.</li> <li>Hotkeys/keyboard shortcuts available to skip elements.</li> </ul>
2.4.4 Link Purpose (In Context) (Level A)	Supports	<p>The product was tested to ensure that the purpose of delivered links can be understood, its labels are meaningful and that labels are not vaguely worded.</p>
2.4.5 Multiple Ways (Level AA)	Supports	<p>The product provides multiple ways to navigate to a page including:</p> <ul style="list-style-type: none"> <li>Drop down menu.</li> <li>Navigation Menu or "NavBar".</li> <li>Related Actions.</li> <li>Links on a page.</li> <li>Tiles(buttons) on a homepage.</li> <li>Button bars (radio buttons).</li> <li>Global Search feature to find a page.</li> <li>Favorites.</li> </ul>
2.4.6 Headings and Labels (Level AA)	Supports	<p>The product was tested for:</p> <ul style="list-style-type: none"> <li>Structure and hierarchy is conveyed using meaningful text in header elements on PIA and Fluid pages.</li> <li>Column and Row headers on data tables.</li> <li>Labels describe the purpose of the associated field.</li> </ul>

2.4.7 Focus Visible (Level AA)	Supports	<p>The product was tested for:</p> <ul style="list-style-type: none"> <li>• Visual cues or feedback to the position of the cursor within the product.</li> <li>• Visual indication of the location of the focus.</li> </ul>
3.1.1 Language of Page (Level A)	Supports	<p>The product was tested for:</p> <ul style="list-style-type: none"> <li>• Properly set lang attribute for each Web page.</li> </ul>
3.1.2 Language of Parts (Level AA)	Supports	The product does not support multiple languages on the same page.
3.2.1 On Focus (Level A)	Supports	When an element receives focus, it does not result in a substantial change to the page, an additional change of keyboard focus, or the spawning of a pop-up window.
3.2.2 On Input (Level A)	Supports	<p>Changes in the value of user interface components does not result in a substantial change to the page, an additional change of keyboard focus, or the spawning of a pop-up window.</p> <p>If the application does program substantial changes to the page, Phire provides the ability to issue warnings first.</p>
3.2.3 Consistent Navigation (Level AA)	Supports	<p>The product was tested for:</p> <ul style="list-style-type: none"> <li>• Pages that are grouped together into sets with a common navigation mechanism utilize that navigation mechanism in the same fashion, with navigation elements appearing in the same relative order each time.</li> </ul>
3.2.4 Consistent Identification (Level AA)	Supports	<p>This product has been tested to ensure a consistent UI.</p> <p>Phire has some inconsistencies between its classic UI compared to the new Fluid UI available from 8.54 onwards. The entire user experience is different with Fluid pages. A user can navigate between classic PIA and Fluid which can result in an inconsistent UI.</p> <p>The Fluid Header and NavBar are available in both classic and Fluid to help with a consistent UI.</p>
3.3.1 Error Identification (Level A)	Supports	When input errors are detected, they are described to the user in text, including identifying the item where the error occurred.
3.3.2 Labels or Instructions (Level A)	Supports	This product was tested for meaningful Labels and ALT text.
3.3.3 Error Suggestion (Level AA)	Supports	Phire error messages allow the ability to provide instruction with the error on how a user can

		resolve the issue.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	<p>Phire allow applications the ability to display</p> <ul style="list-style-type: none"> <li>• Error messages.</li> <li>• Confirmation pages where necessary.</li> <li>• Undo functionality.</li> </ul> <p>Phire provides the flexibility to the application to show these pages when the situation requires it.</p>
4.1.1 Parsing (Level A)	Supports	<p>This product was tested for:</p> <ul style="list-style-type: none"> <li>• Elements in HTML have complete start and end tags, are properly nested, do not contain duplicate attributes, and have unique IDs.</li> <li>• Pages validate to the HTML specification.</li> </ul>
4.1.2 Name, Role, Value (Level A)	Supports	<p>The product was tested for:</p> <ul style="list-style-type: none"> <li>• HTML controls have a programmatically associated name, derived from the appropriate HTML elements and attributes including LABEL, TITLE, SUMMARY, CAPTION, etc.</li> <li>• Additional state information is programmatically exposed for HTML controls, such as whether a field is 'required'.</li> <li>• Custom controls have appropriate roles specified using the role attribute.</li> <li>• Custom controls have appropriate state and property information conveyed using the relevant WAI-ARIA or HTML5 attributes.</li> <li>• Frames have a meaningful title specified in the title attribute.</li> </ul>

## 2017 Section 508 Report

### Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Not Applicable	The product does not rely on equivalent functionality, and all aspects are addressed by the technical standards.
302.2 With Limited Vision	Not Applicable	The product does not rely on equivalent functionality, and all aspects are addressed by the technical standards.
302.3 Without Perception of Color	Not Applicable	The product does not rely on equivalent functionality, and all aspects are addressed by the technical standards.
302.4 Without Hearing	Not Applicable	The product does not rely on equivalent functionality, and all aspects are addressed by the technical standards.

302.5 With Limited Hearing	Not Applicable	The product does not rely on equivalent functionality, and all aspects are addressed by the technical standards.
302.6 Without Speech	Not Applicable	The product does not rely on equivalent functionality, and all aspects are addressed by the technical standards.
302.7 With Limited Manipulation	Not Applicable	The product does not rely on equivalent functionality, and all aspects are addressed by the technical standards.
302.8 With Limited Reach and Strength	Not Applicable	The product does not rely on equivalent functionality, and all aspects are addressed by the technical standards.
302.9 With Limited Language, Cognitive, and Learning Abilities	Not Applicable	The product does not rely on equivalent functionality, and all aspects are addressed by the technical standards.

#### Chapter 4: Hardware

These criteria are all Not Applicable because the product is not Hardware

#### Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope - Incorporation of WCAG 2.0 AA	Supports	See the responses in the WCAG 2.0 section of this report.
<b>502 Interoperability with Assistive Technology</b>	Heading cell - no response required	Heading cell - no response required
502.2.1 User Control of Accessibility Features	Not Applicable	The product is not a platform or does not have access to platform accessibility features.
502.2.2 No Disruption of Accessibility Features	Not Applicable	The product is designed to be isolated from the underlying platform.
<b>502.3 Accessibility Services</b>	Heading cell - no response required	Heading cell - no response required
502.3.1 Object Information	Not Applicable	The product is not a platform or does not have access to platform accessibility features.
502.3.2 Modification of Object Information	Not Applicable	The product is not a platform or does not have access to platform accessibility features.
502.3.3 Row, Column, and Headers	Not Applicable	The product is not a platform or does not have access to platform accessibility features.
502.3.4 Values	Not Applicable	The product is not a platform or does not have access to platform accessibility features.
502.3.5 Modification of Values	Not Applicable	The product is not a platform or does not have access to platform accessibility features.
502.3.6 Label Relationships	Not Applicable	The product is not a platform or does not have access to platform accessibility features.
502.3.7 Hierarchical Relationships	Not Applicable	The product is not a platform or does not have access to platform accessibility features.
502.3.8 Text	Not Applicable	The product is not a platform or does not have access to platform accessibility features.
502.3.9 Modification of Text	Not Applicable	The product is not a platform or does not have access to platform accessibility features.



502.3.10 List of Actions	Not Applicable	The product is not a platform or does not have access to platform accessibility features.
502.3.11 Actions on Objects	Not Applicable	The product is not a platform or does not have access to platform accessibility features.
502.3.12 Focus Cursor	Not Applicable	The product is not a platform or does not have access to platform accessibility features.
502.3.13 Modification of Focus Cursor	Not Applicable	The product is not a platform or does not have access to platform accessibility features.
502.3.14 Event Notification	Not Applicable	The product is not a platform or does not have access to platform accessibility features.
502.4 Platform Accessibility Features	Not Applicable	The product is not a platform or does not have access to platform accessibility features.
<b>503 Applications</b>	Heading cell - no response required	Heading cell - no response required
503.2 User Preferences	Not Applicable	The product is designed to be isolated from the underlying platform.
503.3 Alternative User Interfaces	Not Applicable	The product does not have assistive technology features.
<b>503.4 User Controls for Captions and Audio Description</b>	Heading cell - no response required	Heading cell - no response required
503.4.1 Caption Controls	Not Applicable	The product does not display any videos.
503.4.2 Audio Description Controls	Not Applicable	The product does not play any Audio.
<b>504 Authoring Tools</b>	Heading cell - no response required	Heading cell - no response required
504.2 Content Creation or Editing	Supports	See the responses in the WCAG 2.0 section of this report.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Supports	The product was tested for: <ul style="list-style-type: none"> <li>File conversion preserves accessibility information.</li> </ul> RTF template format creates HTML accessible file format.
504.2.2 PDF Export	Supports	Phire uses Oracle Business Intelligence Publisher for PDF Export functionality.
504.3 Prompts	Not Supported	Phire does not have an authoring tool. Phire uses BI Publisher and BI Publisher does not prompt for Level A and Level AA conformance.
504.4 Templates	Supports	The product does not provide templates.

## Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
<b>602 Support Documentation</b>	Heading cell - no response required	Heading cell - no response required
602.2 Accessibility and Compatibility Features	Supports	The product documentation includes: <ul style="list-style-type: none"> <li>Documentation on how to use accessibility features</li> <li>Documentation on accessibility features</li> </ul>

		that provide compatibility with assistive technology
602.3 Scope - Incorporation of WCAG 2.0 AA	Supports	See the responses in the WCAG 2.0 section of this report.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Product documentation is available in electronic format.
<b>603 Support Services</b>	Heading cell - no response required	Heading cell - no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Phire Customer Support can provide information about accessibility features of the product.
603.3 Accommodation of Communication Needs	Supports	Phire customers have access to electronic support through My Phire Support or by calling Phire Support at 1-877-845-4668. Hearing-impaired customers in the U.S. who wish to speak to Phire Support representative may use a telecommunications relay service (TRS). Information about the TRS is available at <a href="http://www.fcc.gov/cgb/consumerfacts/trs.html">http://www.fcc.gov/cgb/consumerfacts/trs.html</a> , and a list of telephone numbers is available at <a href="https://www.fcc.gov/general/telecommunications-relay-services-directory">https://www.fcc.gov/general/telecommunications-relay-services-directory</a> . A Phire Support engineer will respond to technical issues according to the standard service request process.

## Phire Legal Disclaimer

The information above describes this product's ability to support the applicable Standards/Guidelines, subject to Phire's interpretation of those standards and the remarks in this document. For more information regarding the accessibility status of this product or other Phire products contact: [accessible@phiresoft.com](mailto:accessible@phiresoft.com).

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